

**Easterling, Deborah**

229461

**From:** Easterling, Deborah  
**Sent:** Friday, April 29, 2011 1:32 PM  
**To:** 'EMC-Ken McCranie'  
**Subject:** RE: Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Dear Mr. & Mrs. McCranie:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

**From:** EMC-Ken McCranie [<mailto:mccranie13@bellsouth.net>]  
**Sent:** Wednesday, April 27, 2011 9:58 PM  
**To:** Contact  
**Subject:** Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Instructions to add this form to a response file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a response file.

RECEIVED

PSC SC  
MAIL / DMS



\* Required Fields

**Letter of Protest**  
**in Docket \* 2011 - 47 - WS**

**Print**

**Email**

Date: \* April 29, 2011

**Protestant Information:**

Name \* Debbie & Ken McCranie

Mailing Address \* 12 Shipmaster Court

City, State Zip \* Lake Wylie, SC 29710 Phone \* 803-701-7038

E-mail mccranie13@bellsouth.net

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

We are a customer of Utilities, Inc (Carolina Water Service)

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

We have issues with a two person household, taking one shower each daily, washing laundry once a week, and running the dishwasher at night about every day and washing the dog every two weeks and our water bill averages \$90 plus a month.

That is just plain crazy and Carolina Water wants an increase of 80%? What is wrong with this picture? Everything!

When I lived in Charlotte (last year) we had the same water usage habits and our water bill averaged \$40.

In this economy to raise water costs 80% or even 10% when the cost of water now is just unrealistic does not make good sense.

Please feel our pain. If anything the water cost need to be lower not higher!

**3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? \***  
(This section should be completed.)

Yes, if it does not matter that we are renters and not the homeowner.

## Easterling, Deborah

---

**From:** Easterling, Deborah  
**Sent:** Friday, April 29, 2011 1:06 PM  
**To:** 'EMC-Ken McCranie'  
**Subject:** RE: Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Dear Mr. McCranie:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

**From:** EMC-Ken McCranie [<mailto:mccranie13@bellsouth.net>]  
**Sent:** Wednesday, April 27, 2011 8:28 PM  
**To:** Contact  
**Subject:** Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Instructions to add this form to a response file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a response file.

RECEIVED

PSC SC  
MAIL / DMS



\* Required Fields

**Letter of Protest**  
**in Docket \*** \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

**Print**

**Email**

Date: \* April 29, 2011

**Protestant Information:**

Name \* Ken McCranie

Mailing Address \* 12 Shipmaster Ct.

City, State Zip \* Lake Wylie, SC 29710 Phone \* 803-701-7038

E-mail \_\_\_\_\_

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

Customer

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

We are just 2 people that don't use that much water and our bill is \$95, before moving to Lake Wylie we never paid more than \$35, even with 3 children.

\$95 is insane

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***  
(This section should be completed.)

YES